

The Agnes Irwin School

October 14, 2005

Mr. Kevin Graham
President
Lookout Management Inc.
23 Chestnut Hill
London, Ontario N6K 4J5
Canada

Dear Kevin,

I wanted to take this opportunity to thank you for all of your hard work these past 15 months. The information that we have gained from surveying our parents, staff, students, and alumnae has been invaluable and will become an important part of our future planning for the school.

As you were aware, The Agnes Irwin School was going through a leadership transition from Penney Moss, Head of School for 18 years, to a new Head of School, Martha Cutts. The surveys were instrumental to learning what our constituencies loved about the school and what opportunities might be addressed as our search team identified a new leader. Now that Martha is on board, the surveys have been helpful for her to learn about the school and understand the baseline from which we can measure the school's future success.

The results of the surveys provided quantitative support to back up qualitative conversation among each of the different constituencies. We were extremely delighted with the positive feedback from each of the surveys, yet the findings also identified opportunities for improvement which we are addressing. The data will be an integral part of our upcoming Strategic Review Process and a key component of our enrollment and development strategies.

On a personal note, I want to thank you for the time you have made available for us. Presenting the survey results to each of the constituencies and spending time bringing Martha up to speed has been very helpful. The presentation you made to the Board of Trustees was particularly meaningful and is referred to often in current deliberations. Your comments and insights have been very much appreciated as we think about the next steps for the Agnes Irwin School.

Most sincerely,



Susan G. Lea
Chair, Board of Trustees

