



Hillel Day School of Metropolitan Detroit  
And the Goldman-Hermelin Education Foundation  
At the Schostak Family Campus  
3220 Middlebelt Road, Farmington Hills, MI 48334

Mr. Kevin Graham  
Lookout management, Inc  
23 Chestnut Hillel  
London, Ontario  
N6K4J5 Canada

March 7, 2005

Dear Kevin:

I want to thank you for your insights and expertise as you professionally and sensitively walked us through our parent survey and our faculty survey. As a new Head of School you helped me to frame the issues so that we could obtain the best possible information from these two constituencies.

When you met with the professional staff and key lay leaders, I found that you were able to foster meaningful conversations to help formulate the surveys. After the surveys were completed your ability to explain the data and to help us understand and use the data was invaluable.

I was able to employ the guidance you provided me to effectively communicate the results of the survey to both parents and faculty and to help them to understand how the school was going to utilize the information.

The data has served us well. It has helped me to tell the story of the school and all that we do well. The information that points to areas to be addressed is informing our strategic planning process.

Thank you for your outstanding services. I look forward to working with you again in a couple of years when we conduct another survey to see how we have grown.

Sincerely,

Steve Freedman  
Head of School