



## KENT DENVER SCHOOL

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April 16, 2003

Dear Kevin:

I am writing to thank you for your excellent work on our parent satisfaction survey. From our first phone conversation, it was apparent that you have tremendous expertise in this area and have developed a thoughtful, comprehensive, and comprehensible system for gathering and analyzing parent perceptions. Your visit to help design the survey helped us to understand how best to gather the information that would help us assess the parent perception of current program efficacy as well as explore some issues that are critical to our strategic planning process and likely capital campaign.

The final data presentation was, at the same time, both exhaustive and insightful. The executive summary proved an effective snapshot of critical findings and the graphs and other cross tabulations helped us to pick apart important trends across different grade levels, between genders, and from other key perspectives.

Thank you for helping us to accomplish a vital, complex, and sophisticated data gathering and analysis project in a relatively painless and straightforward manner. I look forward to keeping in touch and collaborating on future projects.

Best regards,

Todd R.W. Horn, Ed.D.  
Head of School

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