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Headmaster



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To whom it may concern:

Should you be considering gathering important information and views of your clients, it is with great pleasure and confidence that I am able to recommend the services of Lookout Management Inc.

Beginning in March of 1997 with an initial presentation to our school, and culminating in very successful and useful Parent and Student Satisfaction Surveys conducted in November of the same year, we were favourably impressed by the guidance of Mr. Kevin Graham. Mr. Graham was very cognizant of the fact that important consultative work specific to our school was integral to the process, and promoted this strongly. He was patient, yet offered his experience in the field to help in guiding us in the development of two surveys which were very appropriate to our cause.

His assistance in strategies for distribution and his extremely thorough analysis of the results were further evidence of his capability in this field. Mr. Graham certainly made everyone connected with this project feel at ease, welcoming all questions and making himself most available. As our school considers further surveys of our parents, students, or faculty, we will definitely look favourably on our experience with Kevin Graham and Lookout Management Inc.

Should you have specific questions regarding our experience, please do not hesitate to call.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Dave Jenner', written in a cursive style.

Dave Jenner  
Assistant Headmaster, Administration