

# Shipley

THE SHIPLEY SCHOOL

*founded in 1894*

814 Yarrow Street • Bryn Mawr, PA 19010-3525  
610 525-4300 • 610 525-5082 fax • [www.shipleyschool.org](http://www.shipleyschool.org)

November 20, 2006

Dear Kevin,

I want to take this opportunity to thank you for all the wonderful work you have done with us over the past six years. When you and I first talked, I was impressed by your thoughtfulness and understanding, but I had no idea that the work you would do would have such implications for us, and for the School.

As you know we did our first round of surveys almost six years ago. The alumni, parents, students, and colleague surveys that we did then, and your reports and live presentations that you made to our Board, our parents and colleagues played a significant role in the strategic planning process of 2004 and helped us make some necessary improvements here at the School. As much as we got out of that set of surveys, the ones we did a year ago have been even more important. The breadth and depth of your reports has allowed us to appropriately compare ourselves to a few years ago and to develop a clearer understanding of the impact of the changes we made based on the last survey and to develop further plans for improvement. Now, a year later and into our PAIS and Middle States Self-Study for Accreditation, this information is becoming helpful not just to us and the people at Shipley, but to those who will be evaluating us as a school. I don't think I could have asked for more!

As you know, we pride ourselves in asking the questions and trying to do the work necessary to become a better and better school. Knowing the importance of getting accurate and consistent feedback from others, we are appreciative of the role you've played in this process. As a result of things you've done, our Board and I are hoping to administer surveys every three years – over time this will give us a greater sense of where we are and what needs to be done to get even better.

In the end, I have to tell you that our work with you and Lookout Management, Inc. has been the best investment we have made. And, on both a professional and personal level, I thank you for everything you've done. Shipley and I look forward to working with you for years to come.

I hope the holidays bring you and yours peace, health and happiness.

Warmest regards,

SE

Steven S. Piltch  
Head of School