



THE HUN SCHOOL OF PRINCETON

November 18, 2002

JAMES BYER, Ed D
HEADMASTER

Kevin Graham, President
Lookout Management, Inc.
23 Chestnut Hill
London, Ontario N6K4J5 Canada

Dear Kevin:

The Hun School of Princeton was pleased to administer the Parent Survey that you designed last spring. Our School has taken seriously the feedback from parents and we are using the results to plan for our future.

I must compliment Lookout Management for the quality of the survey you designed and the comfort level of our parents with its completion. With over 70 percent of our parents responding, the School has been able to glean significant information that can help us plan for our future and to benchmark these results over a period of time. The objective sections along with the subjective commentary have produced several significant themes to which the School is responding in a positive and productive manner.

Speaking on behalf of our community, I thank you for the excellent job that you did in helping to inspire our parents to provide us with constructive feedback. I recommend your services to any school desirous of productive introspection.

Sincerely yours,

A handwritten signature in cursive script that reads "Jim Byer".

James M. Byer '62
Headmaster

JMB:sr