



AMERICAN SCHOOL OF DUBAI
المدرسة الأمريكية بدبي

June 13, 2009

Kevin Graham
President
Lookout Management Inc.
23 Chestnut Hill
London, Ontario, N6K 4JF
Canada.

Dear Kevin,

Thank you from the entire community of the American School of Dubai for your help in making us a better school. The results received from the Lookout Management Survey were more detailed and revealing than we could have ever imagined. The guidance that you offered us during the process and the interpretation of survey results, made us even more aware of issues to be addressed and helped to clarify our school mission as we move towards our preferred future. We received overwhelmingly positive comments from students, staff and parents about the Lookout Management process and survey results.

The information that you gleaned from the survey and shared with our community was valuable albeit surprising at times. Nevertheless, your efforts to focus on our needs as a school community sharpened the content and focus of our strategic plan. The best part of participating in the Lookout Management Survey was that it strengthened our bonds as a community. There was a real excitement that we were all working towards a common purpose to make ASD a better school.

Certainly, a highlight was when you returned to Dubai to present and interpret the survey results to all of our stake holder groups. Your positive, reflective analysis was top notch, your facts were straight on and your presentation held everyone's interest. Your dry sense of humor was certainly a plus!

Again, thanks Kevin. Your help and presence has made ASD a better place. We look forward to many more years of working together.

Kind regards,

Harold Fleetham
Superintendent

