



TRINITY

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March 24, 1999

Mr. Kevin Graham
Lookout Management Inc.
23 Chestnut Hill
London, Ontario
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Dear Kevin:

I just wanted to record formally our great satisfaction with your work on our Alumni Survey. We knew this was new territory for you, but your creativity and smart analysis gave us very relevant data and insight.

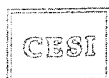
We felt fortunate to have hooked up with such a professional whose own experience and affinity to the Canadian Independent School system enhanced the interpretation of the results. Your presentation to us was timely, focused and relevant.

Anyway, now that you've "practiced" on us, I'm sure you can parlay your success at TCS into some other contracts. Don't be afraid to get other schools to call me - I'll be flattering (and truthful).

Best wishes and thanks,

cc: D. McCart, P. Smith, P. Elsley

graham



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